

Creating spaces to inspire people's lives

We take an active approach to long-term sustainability by integrating Environmental, Social and Governance (ESG) criteria into all aspects of our real estate business



Community



- **Get Me Out The Four Walls (Norwich)** GMOTFW host weekly meet ups in the centre's community units for parents who feel isolated at home. Up to 30 families attend the weekly meet up which has included wellbeing sessions with the NHS and workshops with the Job Centre.
- **Job Creation (Liverpool, Norwich, Bury)** A number of very successful job fairs were held in 2019 where our shopping centres invite local employers to recruit directly from people in the area. They are very well attended events, popular with companies and candidates alike.
- **Honesty Library (Bury, Norwich)** An innovative free resource for communities, where they can swap, drop and donate books. People bring unwanted books to the library in exchange for taking a new one. Bury has also introduced a Chit-Chat-Chair to provide a social space for people who feel lonely and would like to talk.
- **Poppy Appeal (Basildon, Norwich, Bury, Preston)** Generous shoppers and staff donate thousands each year to the appeal where poppies are sold in the centres at stands manned by volunteers up to Remembrance Day on 11 November.



- **Happy Hub (Basildon)** The Happy Hub is a pop-up one-stop shop offering advice and support on mental health and wellness issues. Over 300 people use the resource each month, as well as local organisations such as Peabody, Futures in Mind, Timebank, Volunteering Essex, Essex Youth Service, and Essex Youth Offending Service.
- **Ping Pong Parlour (Liverpool, Basildon, Norwich)** An opportunity for members of the public to enjoy a vibrant and exciting leisure activity - connecting communities and helping the socially isolated.
- **One Great Day Charity Appeal (Preston, Bury, Liverpool)** Each year One Great Day brings shopping centres and communities together to have fun and raise money whilst doing so... Thousands have been raised with all money split between Great Ormond Street Hospital and a children's charity local to each centre.



WrapUpBury (Bury)

In partnership with four local homeless charities #WrapUpBury saw a shop unit transformed into a donation hub where visitors could drop off items. More than 1,500 donations of clothing, toiletries and pet food were received.



- **KnifeSavers (Liverpool)** Nikhil Misra, a surgeon at city based Aintree Hospital has launched a safety campaign to educate the general public to deal with life threatening bleeding caused by knife injuries. The centre is a key supporter of the initiative including keeping bleeding control packs at the centre.



Diversity & Inclusion

- Purple Tuesday (Liverpool, Basildon, Bury)** Now in its second year, Purple Tuesday is creating a step change improvement so that disabled people enjoy the same consumer experience as non-disabled people. Initiatives include in-store quiet hours, “not every disability is visible” signage and accessible facilities checks.
- Dementia Friends (Norwich, Basildon, Bury)** - staff have undergone dementia awareness training to help make shopping a more enjoyable experience for those suffering from dementia and their carers.
- Disability Confident (Preston, Norwich, Basildon, Bury, Liverpool)** Disability Confident is creating a movement of change, encouraging employers to think differently about disability and take action to improve how they recruit, retain and develop disabled people. All centres can now claim disability confidence employer or leader status, signalling a commitment to inclusivity for all.



- Celebrating PRIDE (Bury, Basildon, Liverpool)** All the colours of the rainbow were showcased at centres as part of the wonderful and vibrant events for Pride 2019, celebrating the LGBT+ community.



Sustainability



- Bee Colonies (Preston)** With up to 100,000 bees in 4 colonies, managed honey bees are the most efficient means to ensure successful pollination of a wide range of crops. Bees are tremendously important to the ecosystem, and whilst wildflower planting is located close to the hives each worker bee will travel up to three miles to collect nectar, which in turn helps pollinate many different types of plant species.



- Offices Redevelopment (France)** Wellbeing and sustainability underpinned the design process for the redevelopment of our offices in France. Consequently, the new spaces included fitness and relaxation areas, rooftop terraces, well-connected hub areas for socialising, team-working, meeting clients and dining - and all connected by a management App. Embedding this approach to sustainability has been key in the successful leasing of our office assets.
- BREEAM Very Good (Central London)** The refurbishment of a 17,000 sq ft office block in Central London has now been completed and will be awarded a BREEAM rating of Very Good. The Building Research Establishment's Environmental Assessment Method is the world's leading design and assessment method for sustainable buildings.